

IGF 2018 First Open Consultations and Multistakeholder Advisory Group (MAG) Meeting 20-22 March 2018 International Telecommunication Union (ITU), Geneva, Switzerland

Executive Summary: Announcements, Decisions Taken and Next Steps:

- In response to comments made by the IGF community through the annual stocktaking call, as well as inputs from stakeholders and MAG members during the Open Consultation and MAG meeting, it was decided that a new approach to the annual meeting programme would be adopted, focusing on:
 - o reducing the number of parallel tracks
 - o fewer duplicative sessions
 - o increased thematic coherence across the IGF agenda.
 - o more integration of the intersessional activities in the programme themes
- This will entail a multi-step process, beginning with a public call for issues, then a call for workshop proposals informed by those issues, followed by an evaluation of the proposals by the MAG.
- In connection with the above, it was agreed that composing 'thematic tracks', or non-duplicative thematic programme components, might arise from this process and that this would necessitate thoughtful MAG engagement with the content and structure of the programme.
- It was further agreed that specific programme considerations, such as themes for Best Practice Forums (BPFs) or main sessions, could be made on the basis of the issues identified.
- It was decided that the issues would be solicited and then collected under broad topical 'baskets', along the lines of what is used by some regional IGFs and Internet governance organizations (ANNEX I), informed by the discussions within the Open Consultation and MAG meeting. In the end, the MAG chose a proposal put forward by the IGF Chair and Secretariat that integrated the best suggestions.
- Two possible timetable scenarios were proposed for the call for issues, call for workshop proposals, and workshop evaluation and selection by the MAG (ANNEX II). The target date for publicizing the issues call would be 26 March, after which the community would be invited to respond for approximately three weeks. Each timetable culminates in the MAG's second faceto-face meeting, taking place in late June or mid-July.

Overall Summary

- 1. The First Open Consultations and MAG Meeting of the 2018 IGF preparatory cycle took place from 20-22 March in Geneva, Switzerland, with appreciation to the International Telecommunication Union (ITU) for providing the venue. Online participation was made available for those who were unable to join in person. Ms. Lynn St. Amour moderated the meeting as the Chair of the MAG, recently re-appointed for a third year. Mr. Chengetai Masango represented the IGF Secretariat and Mr. Armin Plum represented the United Nations Department of Economic and Social Affairs (UNDESA).
- 2. The <u>agenda</u> for the three-day meeting focused on taking stock of the IGF 2017 meeting and intersessional processes, as well as launching planning discussions on the 2018 IGF annual meeting and intersessional work. <u>Transcripts</u> from the proceedings held in plenary can be accessed via the IGF website.
- 3. In addition to the open consultations and MAG meeting, a two-hour orientation session for new MAG members was held (face-to-face) on the afternoon of 19 March.

This was seen as particularly necessary, as this year's rotation introduced a historically high number of new members, at 28 (50% of the MAG composition). Remote participation was made available during the orientation, with the session agenda viewable within the overall meeting agenda.

- 4. The MAG Chair Ms. St. Amour, formally thanked Mr. Malcolm Johnson, Deputy Secretary-General of the ITU for providing meeting space. In his welcome, Mr. Johnson described the shared history between the IGF and the WSIS Forum as processes both deriving from WSIS. The Open Consultation was then formally opened by the MAG Chair Ms. Lynn St.Amour. Mr. Armin Plum of UNDESA delivered a statement on behalf of the UN Under-Secretary-General for Economic and Social Affairs, underlining UNDESA's High Level Political Forum (HLPF), to take place in July 2018, in which Internet governance-relevant themes will be discussed. In addition, Mr. Plum made mention of the selection process for this year's MAG and noted the very good gender balance that had been achieved.
- 5. Mr. Jorge Cancio of the Federal Office of Communications (OFCOM), Switzerland, representing the 2017 Host Country, delivered a short presentation highlighting the successes of last year's meeting in Geneva. In particular, it was said the increased participation of Governments and intergovernmental organizations was a welcome development, as well as the launch of new 'Geneva Messages' synthesizing key points from all the main sessions. The mix of issues was also notable, demonstrating the IGF's adaptability as both a platform for discussion of traditional themes like cybersecurity, access or digital rights online, as well as 'hot topics' like Artificial Intelligence, blockchain technologies and 'fakenews', which, taken together, gave participants a full spectrum of issues under the 'digitization' phenomenon. It was remarked that these and other programmatic innovations that had been piloted could be built on and taken forward.
- 6. The Secretariat then gave a report out to the MAG on its annual stocktaking process, which collected community inputs on what worked well in the 2017 annual meeting programme and intersessional work, what worked less well, and suggestions for improvement in 2018. The process generated submissions (a total of 34, comparable or the same to previous years) from all stakeholder groups and regions, including a number of community groups such as Dynamic Coalitions (DCs) and National and Regional Initiatives (NRIs). The Secretariat's overview noted that, in general, the community had been highly satisfied with the 2017 meeting and had expressed much appreciation to Switzerland as the host country for its smooth and efficient organization. It also shared a few high-level conclusions based on the process and as reflected in the resulting synthesis paper. These were, firstly, that stakeholders felt that the IGF had proven its relevance with the 2017 meeting, by including a number of current and emerging issues and by ensuring the presence of Governmental and intergovernmental policymakers, who were key for cross-sectoral exchange. Secondly, several observations were made that the programme was rich, diverse and had improved in terms of inclusiveness, but could benefit from a simpler structure and stronger focus. And lastly, the Secretariat reported that many contributors had raised in one way or another the need for clearer, more tangible outputs emerging from the meeting, along the lines of or developing on the 'Geneva Messages' pilot.
- 7. Regarding the themes and structure of the programme in 2017, including the session typologies, the Secretariat relayed that stakeholders had expressed strong agreement with the topics of the main sessions, in particular the focus on cybersecurity, and that at the same time, they wished to see greater alignment between the Main Sessions, themes and subthemes. Workshops were also said to have improved, along with a clear desire that they continue to evolve to be even more participatory, innovative and less panel-formatted. Comments had also been made that the annual

meeting programme should make a clearer link to the UN 2030 Agenda for Sustainable Development.

- 8. On the IGF's intersessional groups such as BPFs, the policy initiative on 'Connecting and Enabling the Next Billion(s)' (CENB) and DCs and NRIs, it was noted by the community that their work was valuable, that the sessions they held at the IGF, including those organized for the first time by NRIs, were interesting and well-attended, and that as much as possible should be done to continue raising awareness of their work and supporting their activities moving forward. Suggestions were also made to open up communication among the groups and synchronize their work plans where appropriate.
- 9. Additional community input was reported on Day 0 and the logistics of the 2017 meeting, which was broadly positive on the facilities at the venue, the UN Office at Geneva (UNOG), but also called for volunteers or other resources to better assist participants at the meeting, particularly those with disabilities. Day 0, it was said, continued to be seen as a worthwhile gathering point in the IGF week but could be given more thought in terms of its purpose and relationship to the IGF Meeting programme. It was also noted that more thought on the different ways it could be leveraged given its flexible nature would be helpful.
- Responding to the findings of the stocktaking process, participants in the meeting echoed many of the community's positions, especially regarding programme structure and content. Several recommended reductions and streamlining – referring to reducing the number of sessions, session durations and number of panelists, depending on the case – and emphasizing the need for the MAG to continue to introduce new and late-breaking topics of interest while maintaining its bottom-up approach to the selection of issues. They also agreed on the need to further last year's successful engagement of Governments, putting forward ideas for strategically-placed ministerial or high-level sessions and targeted invitations, as well as the need to strengthen private sector engagement. Largely reiterating community inputs, recommendations were made to strengthen communication and outreach of the intersessional work and of NRIs, to better foster cross-fertilization among these groups, and to facilitate more integration and reporting of their activities into the larger IGF. While there were mixed views on how to produce more suitable outcomes from the meeting and heeding their respective mandates the most appropriate way to connect to the UN sustainable development agenda, it was widely felt that IGF outputs should be made as visible as possible and that ties between the IGF and other organizations, including intergovernmental ones, should be strengthened.
- 11. The meeting's open consultations included updates from a number of Internet-governance related entities on their work and its relevance to the IGF. Participants heard statements from the UN Educational, Scientific and Cultural Organization (UNESCO), the European Commission, ITU, DiploFoundation, the Global Forum on Cyber Expertise (GFCE), the Internet Society (ISOC), the Internet Corporation for Assigned Names and Numbers (ICANN), Association for Progressive Communications (APC), the IGF Support Association (IGFSA), and the World Economic Forum (WEF), among others.
- 12. At the close of the first day, a short briefing was provided on shared efforts between the MAG Chair and UNDESA, including the IGF Secretariat, to finalize arrangements for the host country and venue of the 2018 meeting. The Chair informed that talks were underway with a few strong candidate countries, one in Asia, one in Latin America and one in Europe. A second scenario might involve an IGF hosted by the UN only, at one of the major offices where conferencing facilities are adequate for the scale of the meeting (Asia or Africa). Should these scenarios be exhausted, a third for a virtual conference was also under discussion.

- 13. A short information session on the IGF's Trust Fund was given by UNDESA during the lunch break of the first day, the <u>presentation</u> for which can be viewed online.
- 14. The second day of the meeting, which marked the first formal day of MAG discussions, opened with remarks from Mr. Thomas Schneider, Ambassador, Vice-Director of the Swiss Federal Office of Communications (OFCOM), and IGF 2017 Host Country Co-Chair, reflecting on ways forward for the 2018 IGF and suggestions for improvements that could be taken onboard. Mr. Schneider underscored, above all else, the need to improve awareness of and outreach efforts by the IGF, including to secure sustainable funding of its activities. To this end, the efforts at programmatic continuity being elaborated by the MAG's Working Group on Multiyear Strategic Work Programme (WG-MWP) were essential. It was said the programme itself should prioritise content and substance, and the IGF should continue to find mechanisms for producing more visible and tangible outcomes. Mr. Schneider also mentioned that IGF host countries should have better communication with one another, so best practices are passed on and knowledge of meeting arrangements is not lost from one year to the next.
- 15. A significant portion of the MAG's deliberations on the first day of the MAG meeting took up the issues raised the prior day and in the stocktaking process. Namely, members agreed that some structural reforms to the programme should be implemented, while exercising caution that important elements of the programme building from previous years is not lost - most importantly, the IGF's bottom-up and consultative approach. It was said that intersessional work, which previously the MAG discussed whether and how much space to devote to in the annual programme, should be fully supported and increasingly integrated into the IGF annual meeting programme and overall in the IGF ecosystem. They also agreed on the need to ensure that awareness-raising of the IGF is conducted at all levels, both intersessionally and at the annual meeting, where introductory or newcomer sessions could be further developed. The communications and 'marketing' aspect of the annual meeting could also be strengthened through a more systematic application of something like the 'Geneva Messages', a reporting and outputs mechanism extendable to other sessions outside of the main ones.
- 16. As part of the discussion on how best to provide thematic coherence to the agenda, it was mentioned that session mergers, which more recently the MAG had done less of, could once again be a useful tool for consolidating themes and avoiding duplication. MAG members also raised a number of themes they felt would be important to have reflected in the next meeting. As a topic of interest in the Global South in particular, many cited the impact of Internet on inequality and unemployment, as well as related labour issues, for potential inclusion. Others suggested having more in-depth discussions of some of the emerging issues introduced at the meeting in 2017. In general, it was stressed that the themes should continue to reflect community priorities in an inclusive way, specifically those of the Global South, where access and connectivity are at the forefront of policy discussions (and other topics, such as Artificial Intelligence, less so). Some of the specific issues for consideration were as follows: Poverty & Discrimination; Governing Stability, Government Roles; Artificial Intelligence; Internet of Things; Digital 4.0; Cybersecurity; Data; Impact of New Digital Technologies in Traditional Industries; Digital Gaps with Focus on Economy and Gender; Human Rights - new technologies, understanding the risks and benefits; Government & Smart Cities; Societal Challenges (e.g. cyberbullying); Youth; Gender; Education.
- 17. On the third day of the meeting (second day of the MAG meeting), the MAG briefly took up a discussion of BPFs and the CENB initiative, as well as what some of the topics of these might be for the coming year. Updates were given from the three BPFs in 2017, on Cybersecurity, Gender & Access, and Local Content, along with proposals for their continuation, and with a likely focus on 'norms and values' by the Cybersecurity BPF. It was mentioned that a possible framing for CENB in a fourth phase would be

Sustainable Development Goal (SDG) 9, and possibly SDG 17, which has a close substantive link to the IGF's own multistakeholder processes. With the understanding that all proposals would need to be submitted in writing after the meeting, a number of other BPF topics emerged in the room, including: Clean Energy & Internet, New Internet Protocols, Cloud Services/Big Data, Youth Cyber Issues, and Artificial Intelligence. The MAG agreed to take these up at the first virtual MAG meeting as it is important to get them underway.

- 18. The MAG then took forward its discussion on how best to implement a process to apply themes to the agenda in a bottom-up way. It agreed approaches similar to those by the Latin American and Caribbean IGF (LAC IGF), the European Dialogue on Internet Governance (EuroDIG) and others, could be taken, using topical 'baskets' (ANNEX I) and beginning with a call for issues from the community. Other regional efforts such as the African IGF, West African IGF, Arab Regional IGF shared their processes and support for a more thematic approach. This would follow a multi-step approach, integrating the past workshops process, by first making a public call for issues; then the call for workshops which would be informed by the issues submitted; and finally the evaluation of workshop proposals by the MAG. The results from the issues call need not be limited to the succeeding workshops process, but could also serve as input or as a 'sensing exercise' more broadly for the thematic direction of the programme in 2018, including main sessions in the annual meeting and BPFs, etc. intersessionally. The results of the issues call would also help to identify which issues were important to which stakeholders resulting in a programme with appeal to all stakeholders. Importantly, the rate and diversity of participation in the call for issues could signal to the IGF where its outreach gaps lie.
- 19. Deciding to proceed with this approach, two timetables were proposed (ANNEX II) outlining the process and ending with the MAG's second face-to-face meeting. Members were informed that the second scenario could involve the meeting being held in New York alongside the HLPF. The other option would be to hold the meeting in Geneva, as usual. There was general approval of timing of the various stages, with significant support for the 2^{nd} option, while at the same time that option met with some concern. Given this, the Secretariat will review the timetable and the decision was deferred to the MAG's next virtual meeting. It was agreed steps would be taken to ensure the early publicizing of the call for issues, the target date for which would be Monday 26 March.
- 20. The meeting closed with the understanding that due to a significant backlog of items virtual meetings would be scheduled immediately, with the final schedule and duration to be agreed on in the first virtual meeting. This "Virtual Meeting" practice is in line with past years and it enables the MAG to continue carrying out annual meeting preparations and facilitation of community intersessional activities.

Annex I

Topical 'Baskets' for Clustering/Call for Issues

| Region A | Region B | Organization A | Chair & Secretariat Proposal |
|-----------------------------------|--|----------------|--|
| Technical & Operational Issues | Infrastructure, Networks, Protocols | Infrastructure | Technical & Operational Issues |
| Innovation and Economic Issues | Digital Economy | Economic | Innovation & Economic Issues |
| Security and Crime | Cybersecurity, Trust and Privacy | Security | Cybersecurity, Trust and Privacy |
| Access & Literacy | Digital Inclusion and Accessibility | Sociocultural | Digital Inclusion, Gender, Youth, and Accessibility |
| Development of IG Ecosystem | National and Regional IGF Initiatives | Development | Evolution of Internet Governance |
| Human Rights | | Human Rights | Human Rights |
| Media & Content | | | Media & Content |
| Other | The Future of the Internet | | Emerging Technologies (AI, distributed ledger, etc.) |
| | Data Protection | Legal | Other |

Annex II

Proposed Timetables for IGF Issues and Workshops Process

Proposed Scenario 1

| | Activity | Dates | Duration |
|----|--|-------------------|---------------|
| 1. | Open call inviting suggestions for issues | 26 March-13 April | 3 weeks |
| 2. | Secretariat organizes issues and schedule outline for MAG review | 16-20 April | 5 days |
| 3. | Open call inviting workshop proposals | 23 April-18 May | 4 weeks |
| 4. | MAG workshop evaluation | 21 May-8 June | 3 weeks |
| 5. | Secretariat analysis and evaluation of workshop results | 11-15 June | 5 days |
| 6. | MAG reviews analysis | 15-20 June | 5 days |
| 7. | MAG meets to select final workshops | 20-22 June | 3-day meeting |

Proposed Scenario 2

| | Activity | Dates | Duration |
|----|--|-------------------|----------|
| 1. | Open call inviting suggestions for issues | 26 March-20 April | 4 weeks |
| 2. | Secretariat organizes issues and schedule outline for MAG review | 23-4 May | 2 weeks |
| 3. | Open call inviting workshop proposals | 7 May-1 June | 4 weeks |

| 4. | MAG workshop evaluation | 4-22 June | 3 weeks |
|----|---|----------------|---------------|
| 5. | Secretariat analysis and evaluation of workshop results | 22 June-2 July | 9 days |
| 6. | MAG reviews analysis | 2-11 July | 9 days |
| 7. | MAG meets to select final workshops | 9-11 Iuly | 3-day meeting |

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