IGF 2016 Open Forum Report

Session Title	Fostering the Dialogue between Internet Observatories & Maps
Date	12/08/2016
Time	09am-10am
Session Organizer	Diego R. Canabarro (CGI.br Advisory Team / The Brazilian Internet Observatory) Tereza Horejsova (DiploFoundation / GIP Digital Watch) Carolin Weisser (Cybersecurity Capacity Portal /Global Cybersecurity Capacity Centre) Kasia Jakimowicz (Global Internet Policy Observatory)
Chair/Moderator	Vinicius W. O. Santos (CGI.br Advisory Team)
Remote Moderator	Nathalia Sautchuk (CGI.br Advisory Team)
Rapporteur/Notetaker	Carlos Guerrero Argote (Internet Society Peru) Jean Carlos F. Santos (CGI.br Advisory Team)
List of Speakers and their institutional affiliations	Tereza Horejsova (DiploFoundation / GIP Digital Watch) Carolin Weisser (Cybersecurity Capacity Portal / /Global Cybersecurity Capacity Centre) Kasia Jakimowicz (Global Internet Policy Observatory) Vinicius W. O. Santos (CGI.br Advisory Team) Paul Fehlinger (Internet & Jurisdiction Observatory)
Key Issues raised (1 sentence per issue):	Challenges faced by the different observatories. Importance of common taxonomies. Availability of funding sources is key to project success. Multilingualism has to be respected/promoted. Importance of keeping the topic on the global IGF agenda. Observatories, maps, repositories should contribute to the processes developed by National and Regional IGFs and be linked to capacity building projects Need for quality assurance, identification of best practices, and impact analysis. Identification of new approaches to collect information, e.g. crowd ranking Better collaboration and coordination to ensure that users find the information
If there were presentations during the session, please	The panel was divided into 4 parts. The moderator introduced the session and explained how it should be understood as a continuation of a dialogue among different observatories started at the IGF 2015.

provide a 1-paragraph summary for each Presentation	Ms Kasia Jakimowicz, from the Global Internet Policy Observatory (GIPO), presented the map of different projects that exist today built by Diplo.
	Carolin Weisser and Dr. Tereza Horejsova explored the "information seeking journeys" that different stakeholder groups can undertake considering the current landscape of observatories, maps and repositories.
	In the end, Tereza raised three questions for the audience to ponder: (1) What is the public assessment of the "information seeking environment" currently available? (2) What can be done by projects that exist today in order to serve information seeking needs of different users (including the growing number of National, Regional and Youth IGFs)? (3) What gaps are identifiable in the current landscape? How can those gaps be filled?
Please describe the Discussions that took place during the workshop session: (3 paragraphs)	Ms Kasia Jakimowicz explained some of the identified barriers and challenges informed by projects that responded to GIPO's survey: availability of resources for further development, relevance of information, taxonomy/semantics, and multilingualism. She stressed that in some cases, the work of some observatories is on a voluntary basis, without proper financial support.
	Dr Tereza Horejsova, from the DiploFoundation and the Geneva Internet Platform (GIP) Digital Watch, emphasized the importance of the mapping effort undertaken by GIPO. Accordingly, it is vital to ensure that the information produced by observatories does not include any duplication of efforts; the fact that they are talking to each other is essential.
	Ms Carolin Weisser, from the Cybersecurity Capacity Portal, emphasized that the priority of the different projects must be to facilitate access to relevant content for the different user types, and that efforts must focus on establishing a more efficient mapping system of different project that allows user to find the content they look for and they are require.
	Mr Paul Fehlinger, Deputy Director and Co-founder of Internet & Jurisdiction, present his project and pointed to the complexity of a multilingual approach in cases where complex academic legal issues are discussed which cannot relate to machine translation.
	Mr Vinicius Santos from CGI.br Advisory Team spoke about the Brazilian experience with trying to pursue a multilingual approach in the Brazilian Internet Observatory and highlighted the importance of that topic to the Portuguese-speaking community.
Please describe any	Comments were made from the public on some of the challenges

Participant suggestions regarding the way forward/ potential next steps /key takeaways: (3 paragraphs)	facing the observatories. Some of the interventions from the audience delved into the issues of taxonomy and information management, and also the creation of spaces to share experiences and good practices. In answering, the speakers made a common point to mention that the multilingual approach is present or planned in most initiatives, but that could be a priority for the continuation of the dialogue. Also, future dialogue should strive to keeping the topic on the agenda of the global IGF and on serving the needs of the processes developed by National and Regional IGFs. One individual asked the participants if they had an assessment of whether policy-making vis-a-vis Internet governance has been relying on information and knowledge put together by Observatories, maps, etc. One of the speakers replied to that by saying that it is very difficult to measure evidence-based policy-making processes. But that people tend to talk about issues that are broadly publicized by web portals and pages maintained by different projects.