

## IGF 2018 CALL FOR ISSUES 'SNAPSHOT' – SUBMISSIONS AS RECEIVED

**335 submissions in response to call**

**Categories/Baskets in descending order:**

**Cybersecurity, Trust & Privacy [70]**

**Digital Inclusion and Accessibility [54]**

**Evolution of Internet Governance [38]**

**Emerging Technologies (AI, distributed ledger, etc.) [31]**

**Innovation & Economic Issues [30]**

**Gender & Youth [27]**

**Media & Content [26]**

**Human Rights [24]**

**Other [23]**

**Technical & Operational Issues [22]**

**Stakeholder Groups in descending order:**

**Civil Society [140]**

**Private Sector [104]**

**Technical Community [50]**

**Government [30]**

**Intergovernmental Organization [21]**

**Regional Groups in descending order:**

**Western European & Others Group [152]**

**African Group [73]**

**Asia Pacific Group [54]**

**Latin American and Caribbean Group [36]**

**Eastern European Group [15]**

**Intergovernmental Organizations [4]**

**Other [11]**

## ISSUES SORTING PROCESS

1. Review of all issues; screening out few invalid submissions (those not indicating a particular issue)
2. Scanning for common concepts and terms to establish consolidated, comprehensive list of issues (55)

|   |   |                                  |
|---|---|----------------------------------|
| -ACCESS & CONNECTIVITY                      | -DISTRIBUTED LEDGER-BLOCKCHAIN                | -INTERNET ROUTING                |
| -AI   | -DOMAIN NAME SYSTEM (DNS)                     | -INTERNET SHUTDOWNS              |
| -ALGORITHMS                                 | -ENCRYPTION                                   | -INTERNET TAXATION               |
| -BIG DATA                                   | -FAKENEWS                                     | -IoT                             |
| -BROADENING STAKEHOLDER PARTICIPATION IN IG | -FOE ONLINE                                   | -LEGAL & REGULATORY ISSUES       |
| -CHILD ONLINE SAFETY                        | -FUTURE OF WORK                               | -LIBRARIES                       |
| -CITIZEN JOURNALISM                         | -GENDER EQUALITY                              | -LOCAL CONTENT & MULTILINGUALISM |
| -COMMUNITY NETWORKS                         | -HATE SPEECH                                  | -MULTISTAKEHOLDERISM             |
| -CRYPTOCURRENCY                             | -IGF ORGANIZATION & ROLE                      | -NET NEUTRALITY                  |
| -CYBER ATTACKS                              | -INDIGENOUS PEOPLES                           | -NETWORK ISSUES                  |
| -CYBERCRIME                                 | -INTELLECTUAL PROPERTY                        | -ONLINE EDUCATION                |
| -CYBERDIPLOMACY                             | -INTERNET & SOCIETAL CHALLENGES               | -OPEN ACCESS                     |
| -CYBERSECURITY BEST PRACTICES               | -INTERNET & THE ENVIRONMENT                   | -OTT SERVICES                    |
| -DATA PRIVACY & PROTECTION                  | -INTERNET ETHICS                              | -PEACETECH                       |
| -DATA SERVICES                              | -INTERNET FOR -DEVELOPMENT & SDGS             | -PERSONS WITH DISABILITIES (PWD) |
| -DEMOCRACY                                  | -INTERNET MARKETS (TELCOS, ISPs, COMPETITION) | -REFUGEES                        |
| -DIGITAL CAPACITY -BUILDING                 | -INTERNET PROTOCOLS                           | -TRUST & ACCOUNTABILITY MEASURES |
| -DIGITAL CITIZENSHIP                        |   | -VIRTUAL REALITY                 |
| -DIGITAL OBJECT ARCHITECTURE                |   | -YOUTH INCLUSION                 |

3. Several submissions contain issues which are 2 or 3 issues in one; 'coding' them with list above
4. Consolidating 10 'baskets' or categories into 8 themes; assigning submissions marked 'other' to one of the 8 themes

## OVERALL 'HEATMAP' – PRELIMINARY RESULTS

|   | Cybersecurity, Trust and Privacy (103) | Digital Inclusion & Accessibility (80) | Human Rights, Gender & Youth (77) | Evolution of Internet Governance (57) | Emerging Technologies (AI, distributed ledger, etc.) (53) | Development, Innovation & Economic Issues (42) | Media & Content (34) | Technical & Operational Issues (30) |
|---|--|--|-----------------------------------|---------------------------------------|---|--|----------------------|-------------------------------------|
| <b>ACCESS &amp; CONNECTIVITY (32)</b>         |  | 23                                     | 2                                 | 2                                     | 1   | 1  |                      | 3                                   |
| <b>ARTIFICIAL INTELLIGENCE (AI) (16)</b>      | 2                                      |  | 1                                 |                                       | 12  |  | 1                    |                                     |
| <b>ALGORITHMS (2)</b>                         | 1                                      |  |                                   | 1                                     |   |  |                      |                                     |
| <b>BIG DATA (1)</b>                           |  |  |                                   |                                       |   | 1  |                      |                                     |
| <b>BROADENING SH PARTICIPATION IN IG (10)</b> |  | 2                                      | 1                                 | 5                                     | 1   |  | 1                    |                                     |
| <b>CHILD ONLINE SAFETY (11)</b>               | 2                                      | 2                                      | 5                                 | 1                                     | 1   |  |                      |                                     |
| <b>CITIZEN JOURNALISM (2)</b>                 |  |  |                                   |                                       |   |  | 2                    |                                     |
| <b>COMMUNITY NETWORKS (4)</b>                 |  | 3                                      |                                   | 1                                     |   |  |                      |                                     |
| <b>CRYPTOCURRENCY (3)</b>                     |  | 1                                      |                                   | 1                                     | 1   |  |                      |                                     |
| <b>CYBER ATTACKS (7)</b>                      | 5                                      | 1                                      |                                   |                                       |   |  |                      | 1                                   |
| <b>CYBERCRIME (5)</b>                         | 1                                      |  | 2                                 | 1                                     |   |  | 1                    |                                     |

|                                   | Cybersecurity, Trust and Privacy (103) | Digital Inclusion & Accessibility (80) | Human Rights, Gender & Youth (77) | Evolution of Internet Governance (57) | Emerging Technologies (AI, distributed ledger, etc.) (53) | Development, Innovation & Economic Issues (42) | Media & Content (34) | Technical & Operational Issues (30) |
|-----------------------------------|--|--|-----------------------------------|---------------------------------------|---|--|----------------------|-------------------------------------|
| CYBERDIPLOMACY (6)                | 4                                      |  |                                   | 1                                     |   | 1  |                      |                                     |
| CYBERSECURITY BEST PRACTICES (23) | 17                                     | 1                                      | 1                                 | 2                                     |   |  |                      | 2                                   |
| DATA PRIVACY & PROTECTION (37)    | 23                                     | 1                                      | 5                                 | 1                                     | 4   | 1  | 1                    | 1                                   |
| DATA SERVICES (1)                 |  |  |                                   |                                       |   |  |                      | 1                                   |
| DEMOCRACY (4)                     | 1                                      |  | 1                                 |                                       |   | 1  | 1                    |                                     |
| DIGITAL CAPACITY BUILDING (31)    | 5                                      | 8                                      | 5                                 | 5                                     | 1   | 3  | 3                    | 1                                   |
| DIGITAL CITIZENSHIP (4)           |  |  | 4                                 |                                       |   |  |                      |                                     |
| DIGITAL OBJECT ARCHITECTURE (2)   |  |  |                                   |                                       | 2   |  |                      |                                     |
| DISTRIBUTED LEDGER-BLOCKCHAIN (9) |  |  | 1                                 |                                       | 7   | 1  |                      |                                     |
| DOMAIN NAME SYSTEM (DNS) (6)      | 3                                      |  |                                   | 1                                     |   |  |                      | 2                                   |
| ENCRYPTION (2)                    | 1                                      |  |                                   |                                       | 1   |  |                      |                                     |

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|---|--|--|-----------------------------------|---------------------------------------|---|--|----------------------|-------------------------------------|
| <b>FAKENEWS (7)</b>                           | 2                                      |  | 1                                 |                                       |   |  | 4                    |                                     |
| <b>FOE ONLINE (10)</b>                        | 1                                      |  | 4                                 | 1                                     | 1   |  | 3                    |                                     |
| <b>FUTURE OF WORK (10)</b>                    |  | 2                                      | 2                                 |                                       | 2   | 4  |                      |                                     |
| <b>GENDER EQUALITY (8)</b>                    |  | 2                                      | 6                                 |                                       |   |  |                      |                                     |
| <b>HATE SPEECH (1)</b>                        | 1                                      |  |                                   |                                       |   |  |                      |                                     |
| <b>IGF ORGANIZATION &amp; ROLE (21)</b>       | 2                                      | 2                                      | 3                                 | 12                                    |   |  | 1                    | 1                                   |
| <b>INDIGENOUS PEOPLES (5)</b>                 |  | 4                                      |                                   |                                       | 1   |  |                      |                                     |
| <b>INTELLECTUAL PROPERTY (6)</b>              | 1                                      |  |                                   | 1                                     |   | 1  | 3                    |                                     |
| <b>INTERNET &amp; SOCIETAL CHALLENGES (5)</b> | 1                                      |  | 4                                 |                                       |   |  |                      |                                     |
| <b>INTERNET &amp; THE ENVIRONMENT (6)</b>     |  | 1                                      |                                   | 1                                     |   | 1  |                      | 3                                   |
| <b>INTERNET ETHICS (13)</b>                   | 5                                      |  | 1                                 | 2                                     | 5   |  |                      |                                     |

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|--|--|--|-----------------------------------|---------------------------------------|---|--|----------------------|-------------------------------------|
| INTERNET FOR DEVELOPMENT & SDGS (25)             | 1                                      | 4                                      |                                   | 1                                     | 5   | 14   |                      |                                     |
| INTERNET MARKETS (TELCOS, ISPs, COMPETITION) (4) |  |  |                                   |                                       |   | 4  |                      |                                     |
| INTERNET PROTOCOLS (4)                           |  |  |                                   |                                       | 1   | 1  | 1                    | 1                                   |
| INTERNET ROUTING (2)                             |  |  |                                   |                                       |   |  |                      | 2                                   |
| INTERNET SHUTDOWNS (5)                           | 1                                      |  | 1                                 |                                       |   |  | 1                    | 2                                   |
| INTERNET TAXATION (2)                            |  |  |                                   |                                       |   | 2  |                      |                                     |
| IoT (13)   | 7                                      | 1                                      |                                   | 3                                     | 1   | 1  |                      |                                     |
| LEGAL & REGULATORY ISSUES (23)                   | 7                                      |  | 3                                 | 4                                     | 3   | 2  | 3                    | 1                                   |
| LIBRARIES (2)                                    |  | 1                                      |                                   |                                       | 1   |  |                      |                                     |
| LOCAL CONTENT & MULTILINGUALISM (16)             |  | 6                                      | 2                                 |                                       |   |  | 7                    | 1                                   |

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|-------------------------------------|--|--|-----------------------------------|---------------------------------------|---|--|----------------------|-------------------------------------|
| MULTISTAKEHOLDERISM (21)            | 5                                      | 1                                      | 1                                 | 9                                     | 1   |  |                      | 4                                   |
| NET NEUTRALITY (3)                  | 1                                      |  | 1                                 |                                       |   |  |                      | 1                                   |
| NETWORK ISSUES (2)                  |  |  |                                   |                                       |   |  |                      | 2                                   |
| ONLINE EDUCATION (3)                |  | 3                                      |                                   |                                       |   |  |                      |                                     |
| OPEN ACCESS (9)                     |  | 2                                      | 5                                 |                                       |   |  | 1                    | 1                                   |
| OTT SERVICES (1)                    |  |  |                                   |                                       |   | 1  |                      |                                     |
| PEACETECH (1)                       |  |  |                                   |                                       |   | 1  |                      |                                     |
| PERSONS WITH DISABILITIES (PWD) (3) |  | 3                                      |                                   |                                       |   |  |                      |                                     |
| REFUGEES (4)                        |  | 1                                      | 3                                 |                                       |   |  |                      |                                     |
| TRUST & ACCOUNTABILITY MEASURES (5) | 2                                      | 1                                      | 1                                 | 1                                     |   |  |                      |                                     |
| VIRTUAL REALITY (3)                 | 1                                      |  | 1                                 |                                       | 1   |  |                      |                                     |
| YOUTH INCLUSION (15)                |  | 4                                      | 10                                |                                       |   | 1  |                      |                                     |

# **DECONSTRUCTING THE HEATMAP**

## **Themes (Baskets/Categories) – in descending order**

Cybersecurity, Trust and Privacy (103)  
Digital Inclusion & Accessibility (80)  
Human Rights, Gender & Youth (77)  
Evolution of Internet Governance (57)  
Emerging Technologies (AI, distributed ledger, etc.) (53)  
Development, Innovation & Economic Issues (42)  
Media & Content (34)  
Technical & Operational Issues (30)

## **Subthemes (Issues) – in descending order**

|  |  |                                 |
|--|--|---------------------------------|
| DATA PRIVACY & PROTECTION (37)         | CYBERDIPLOMACY (6)                               | DIGITAL OBJECT ARCHITECTURE (2) |
| ACCESS & CONNECTIVITY (32)             | DOMAIN NAME SYSTEM (DNS) (6)                     | ENCRYPTION (2)                  |
| DIGITAL CAPACITY BUILDING (31)         | INDIGENOUS PEOPLES (5)                           | INTERNET ROUTING (2)            |
| INTERNET FOR DEVELOPMENT & SDGS (25)   | INTELLECTUAL PROPERTY (6)                        | INTERNET TAXATION (2)           |
| LEGAL & REGULATORY ISSUES (23)         | INTERNET & THE ENVIRONMENT (6)                   | LIBRARIES (2)                   |
| CYBERSECURITY BEST PRACTICES (23)      | CYBERCRIME (5)                                   | NETWORK ISSUES (2)              |
| IGF ORGANIZATION & ROLE (21)           | INTERNET SHUTDOWNS (5)                           | BIG DATA (1)                    |
| MULTISTAKEHOLDERISM (21)               | INTERNET & SOCIETAL CHALLENGES (5)               | DATA SERVICES (1)               |
| ARTIFICIAL INTELLIGENCE (16)           | TRUST & ACCOUNTABILITY MEASURES (5)              | HATE SPEECH (1)                 |
| LOCAL CONTENT & MULTILINGUALISM (16)   | COMMUNITY NETWORKS (4)                           | OTT SERVICES (1)                |
| YOUTH INCLUSION (15)                   | DEMOCRACY (4)                                    | PEACETECH (1)                   |
| INTERNET ETHICS (13)                   | DIGITAL CITIZENSHIP (4)                          |                                 |
| CHILD ONLINE SAFETY (11)               | INTERNET MARKETS (TELCOS, ISPs, COMPETITION) (4) |                                 |
| IoT (13)                               | INTERNET PROTOCOLS (4)                           |                                 |
| BROADENING SH PARTICIPATION IN IG (10) | REFUGEES (4)                                     |                                 |
| FOE ONLINE (10)                        | CRYPTOCURRENCY (3)                               |                                 |
| FUTURE OF WORK (10)                    | NET NEUTRALITY (3)                               |                                 |
| DISTRIBUTED LEDGER-BLOCKCHAIN (9)      | ONLINE EDUCATION (3)                             |                                 |
| OPEN ACCESS (9)                        | PERSONS WITH DISABILITIES (PWD) (3)              |                                 |
| GENDER EQUALITY (8)                    | VIRTUAL REALITY (3)                              |                                 |
| CYBER ATTACKS (7)                      | ALGORITHMS (2)                                   |                                 |
| FAKENEWS (7)                           | CITIZEN JOURNALISM (2)                           |                                 |

## GENERAL OBSERVATIONS

- From 2017 to 2018, interest still notable in emerging technologies like AI and Blockchain, but very strong, concentrated interest in Data Privacy/Protection. 'Data Privacy' issue is multifarious; includes private sector accountability, GDPR, standardization of privacy regulations, etc.
- Similarly, the many submissions related to regulation and standards were varied. Contexts for these were primarily data protection and cybersecurity.
- Interest still very high in everything related to cybersecurity.
- Discernible interest in issue of IG venues and participation. Several submissions focused on IGF organization and broader inclusion of stakeholders in IG debates, in particular youth.
- Some new or previously less-discussed 'standalone' issues emerged in this process: Democracy, Refugees, Indigenous Peoples, Digital Citizenship and Internet Taxation among them.